



## LOOK FOR ENHANCED CRISNetMLS MATRIX FEATURES BEGINNING DECEMBER 13, 2016!

### *Auto Email Enhancement*

Auto-emails that display multiple listings can now include direct links to the individual listings detail report on the customer portal. A single click will now display the full details of the property clients are interested in viewing. The links can be incorporated into simple text added to the ML# or even hyperlink added to the image.

A screenshot of a real estate listing interface showing two property listings. The first listing is for 54 Trabuco Creek Rd, Trabuco Canyon 926, priced at \$250,000. The second listing is for 20731 Mountain View Rd, Trabuco Canyon, priced at \$699,999. Red arrows point to the 'More Details' link in the first listing, the 'Active Listing' text in the first listing, and the 'More Details' link in the second listing.

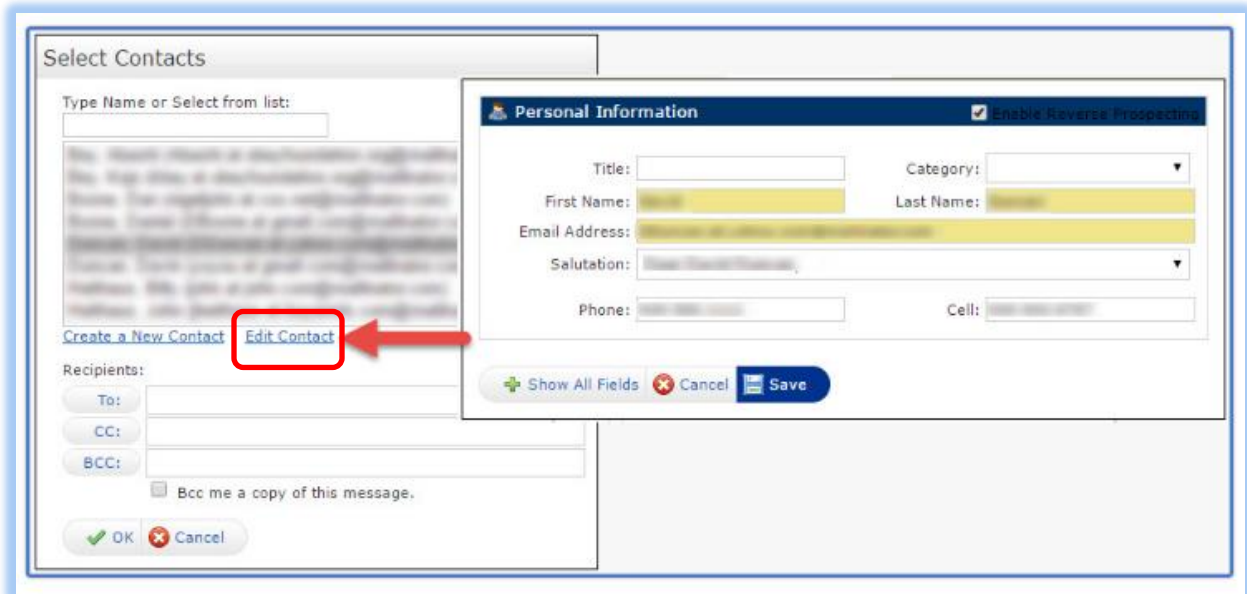
**54 Trabuco Creek Rd, Trabuco Canyon 926**  
Single Family Residence **Active Listing**  
**\$250,000** **Built in 1982**  
2 bdr, 2 | 2,800 sqft | 3,000 lot sqft  
[More Details](#)

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**20731 Mountain View Rd, Trabuco Canyon**  
Single Family Residence **Active Listing**  
**\$699,999** **Built in 1976**  
3 bdr, 3 ba | 1,600 sqft | 8,500 lot sqft  
[More Details](#)

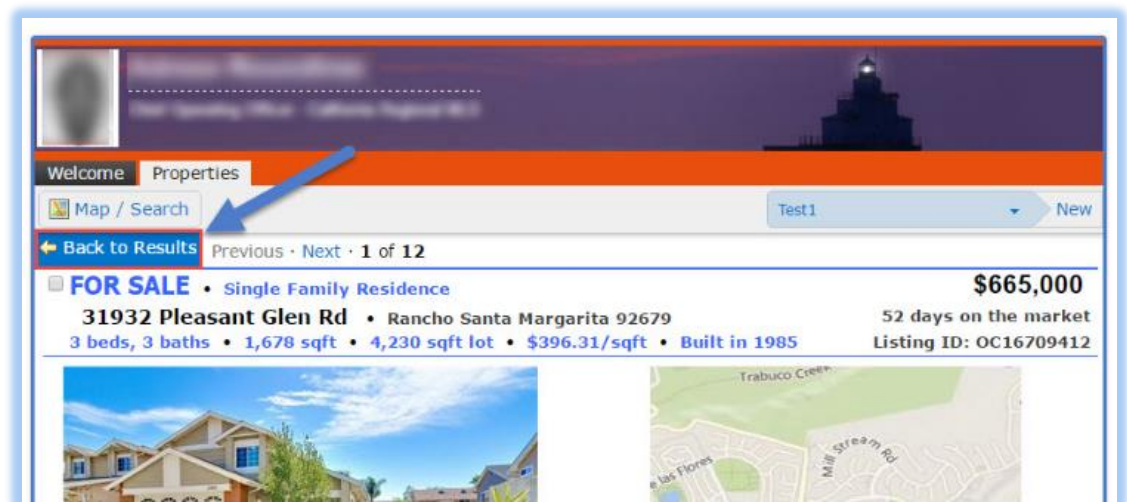
## ***Edit Contacts from Send Email Screen***

When sending emails to clients from within CRISNetMLS Matrix, you now have the option to modify the contacts information directly from the “Send Email” screen without having to exit the send email process. When selecting a contact from the Select Contact pick list, a **NEW** Edit Contact link becomes visible when a **SINGLE** client is highlighted. The Edit Contact link is hidden when two or more contacts are selected.



## ***NEW! Back to Results link on full view in client portal***

When viewing a full property display in the Client Portal, the “X” button in the top right corner could be easily overlooked, so it has been replaced by a much more prominent “Back to Results” link in the left side of that same tool bar.



## Updated Map Legend

The Map Legend now displays all the map pins and descriptions currently in use; it will now also appear the same in the CRISNetMLS Matrix platform and in the client portal. There is no longer a version for the portal.

**Status**

-  Active Listing
-  Held Listing (off market, but not sold or expired)
-  Sold or Rented Listing
-  Expired or Withdrawn Listing

**Property Type**

-  Active Listing
-  Held Listing (off market, but not sold or expired)
-  Sold or Rented Listing
-  Expired or Withdrawn Listing
-  Residential
-  Residential Income
-  Land
-  Commercial

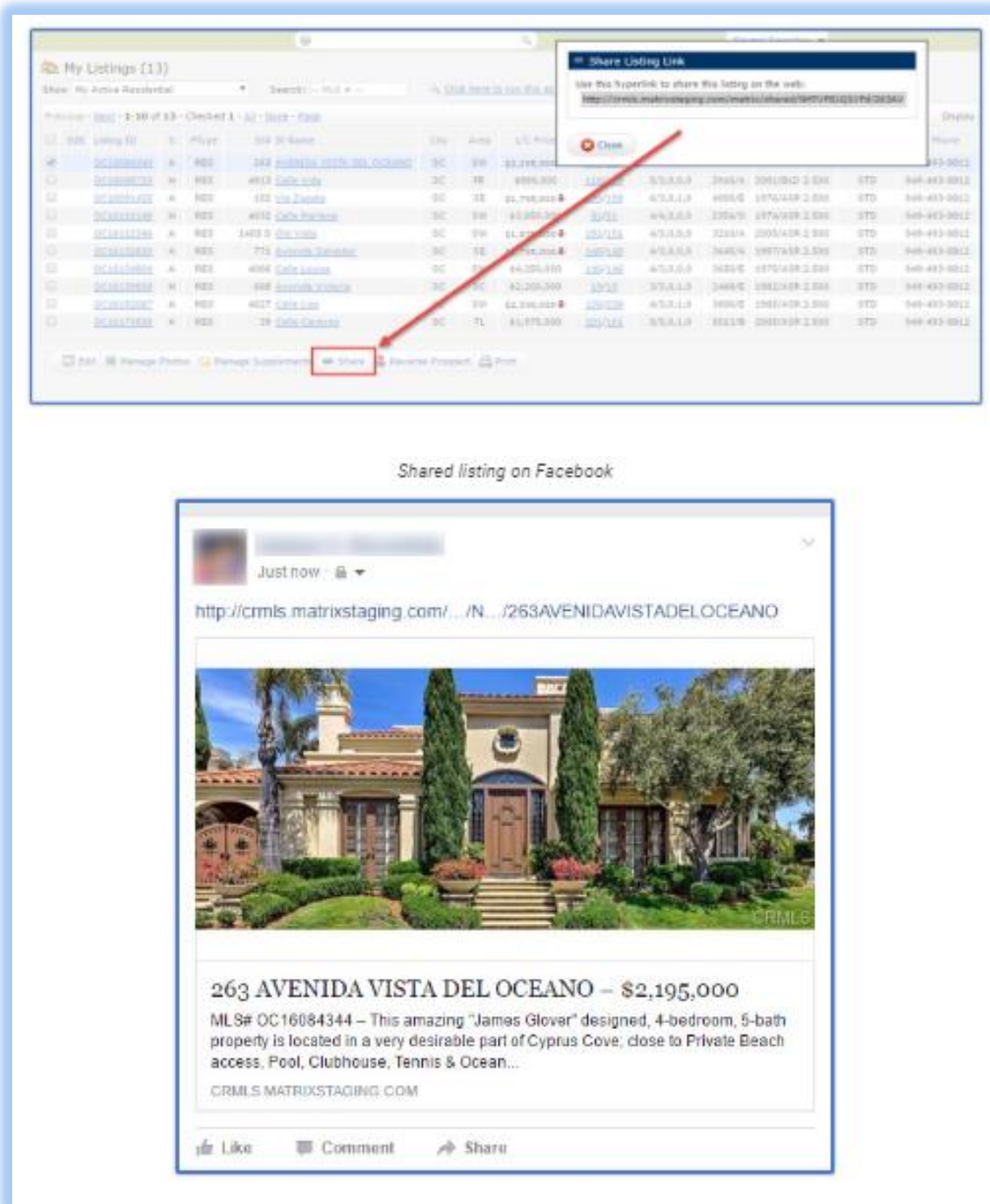
**Other**

-  Favorite
-  Possibility
-  Discard
-  New/Highlighted
-  Checked/Selected
-  Emailed
-  Multiple listings at this location

[Close](#)

## Improved "Share Listing for Facebook, Twitter, Google Plus and others

Each site can now configure certain listing fields on the shared listings to be populated into social media sites as the Title and Description. For example; the title might be the Address and the List Price, while the Description is the Public Remarks Field. The image to be used in social media displays is automatically set as the primary image for that listing.



The screenshot shows a web application interface for managing real estate listings. At the top, there's a 'My Listings (13)' header. Below it is a table of listings with columns for Listing ID, Status, Price, Address, City, Area, and List Price. A 'Share Listing Link' dialog box is open, displaying a URL: <http://crmls.matrixstaging.com/.../N.../263AVENIDAVISTADELOCEANO>. A red arrow points from the 'Share' button in the table to the dialog box. Below the screenshot, a Facebook post is shown, titled 'Shared listing on Facebook'. The post contains the same URL, a photo of a large, ornate house, and a description: '263 AVENIDA VISTA DEL OCEANO - \$2,195,000. MLS# OC16084344 - This amazing "James Glover" designed, 4-bedroom, 5-bath property is located in a very desirable part of Cyprus Cove; close to Private Beach access, Pool, Clubhouse, Tennis & Ocean...'. The post also includes a 'Like' button, a 'Comment' button, and a 'Share' button.

## Map Search – Distance from Center of Map

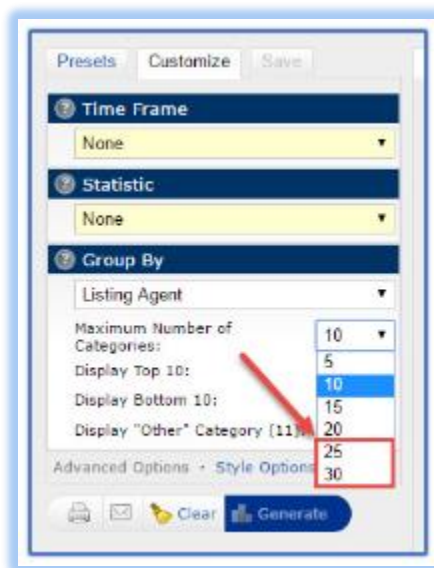
When running a search which uses either the Map Search on the search form to find listings within a selected distance of an entered location or a single radius search shape on the map, the results grid will now automatically display a sortable Distance column showing the distance “as a crow flies” of each listing from the entered location or center point of the radius search.

- The distance column is displayed only on grid-type displays, which are the one-line displays that allow you to add/modify/delete columns. The Distance Column is also included if printing or exporting THAT display format.
- In the CRISNetMLS Matrix CMA Wizard, if the subject property is mapped, then the comparable step will include the distance of each comparable from the subject property.



## Statistics – Additional “Group By” buckets

In the Statistical Reports – Customize tab, the Group By option permitted a bucket of 5 to 20. This has now been increased to include the additional buckets of 25 and 30.



## Changes to Auto Email Behavior

The current behavior in CRISNetMLS Matrix is for auto emails to expire if the contact has ignored them and not clicked on any links contained within the auto email notifications for more than X days, where X may be set to a maximum of 80 days.

1. If the contact has not clicked on the link in the initial Welcome email (and thus has not been receiving updates of new/changed listings), the X is a maximum of 30 days. A warning email can be sent to the agent PRIOR to letting them know their contact has never acknowledged that initial email.
2. If the contact DID click on the link in the initial Welcome email (and thus has been receiving subsequent emails), then X is a maximum of 2 years or less. Prior to such expiration, a warning email can be sent to the agent after a specified period letting them know their contact has been ignoring emails, and a second warning sent at a later date.
3. The Auto Email Disclaimer and Unsubscribe text and link font size has been reduced to 8 pixels in auto email.
4. If an auto email search is about to expire because no listings have matched the search criteria, the agent will receive a warning notification email with a link to extend the auto email.
5. If a contact clicks on the link in the initial Welcome email, it will automatically enable all outstanding searches for that contact.
6. If a contact already has one active auto email from an agent which they have opted in and are receiving updates, if the agent creates another auto email for them it will be automatically activated; thus the contact does not have to click the link in the initial Welcome email in order to start receiving updates.

## CRISNetMLS MATRIX CONFIGURATION UPDATES

### *Auto Sold Listings*

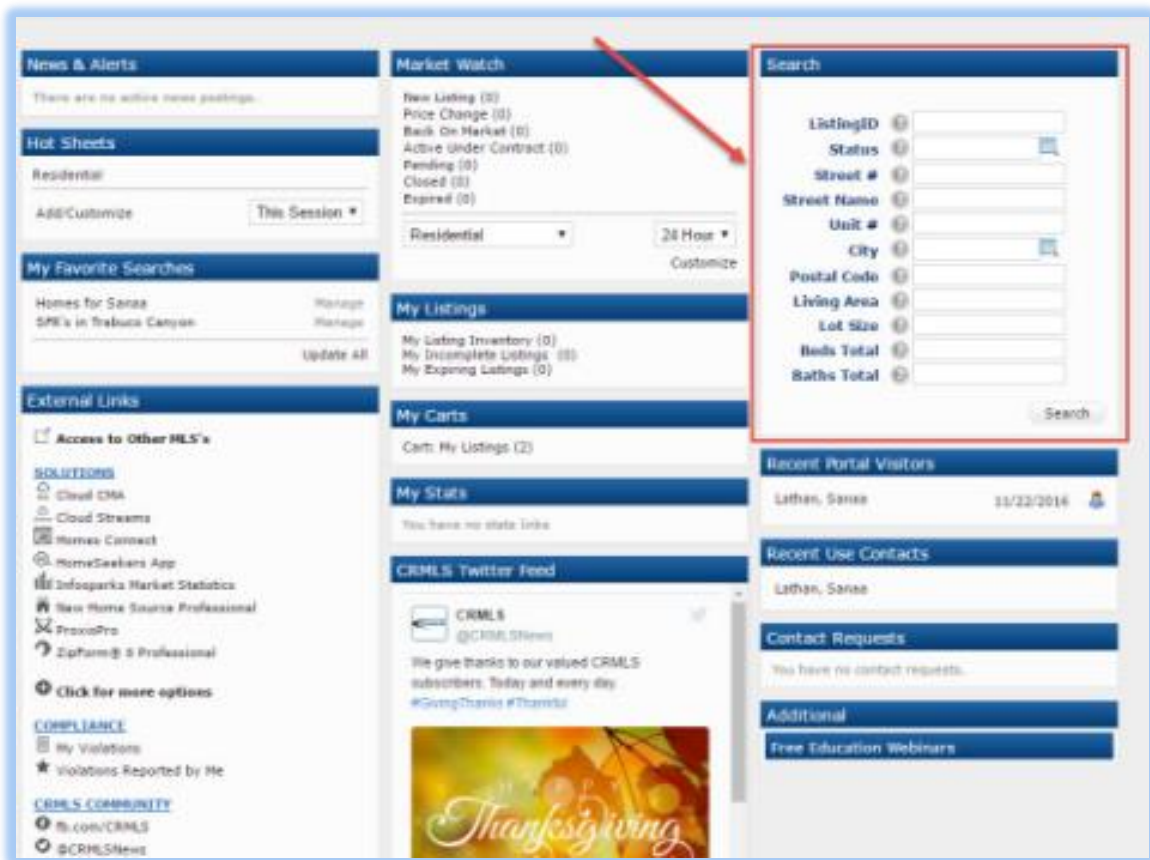
The asterisk has been replaced with a red flag icon indicating that listing has gone through the Auto Sold process.



The screenshot shows a web interface for 'Narrowed Original Results'. A table lists five real estate listings. The 'S' column contains a red flag icon for each listing, indicating they are 'Auto Sold'. A red arrow points to the first listing's 'S' icon.

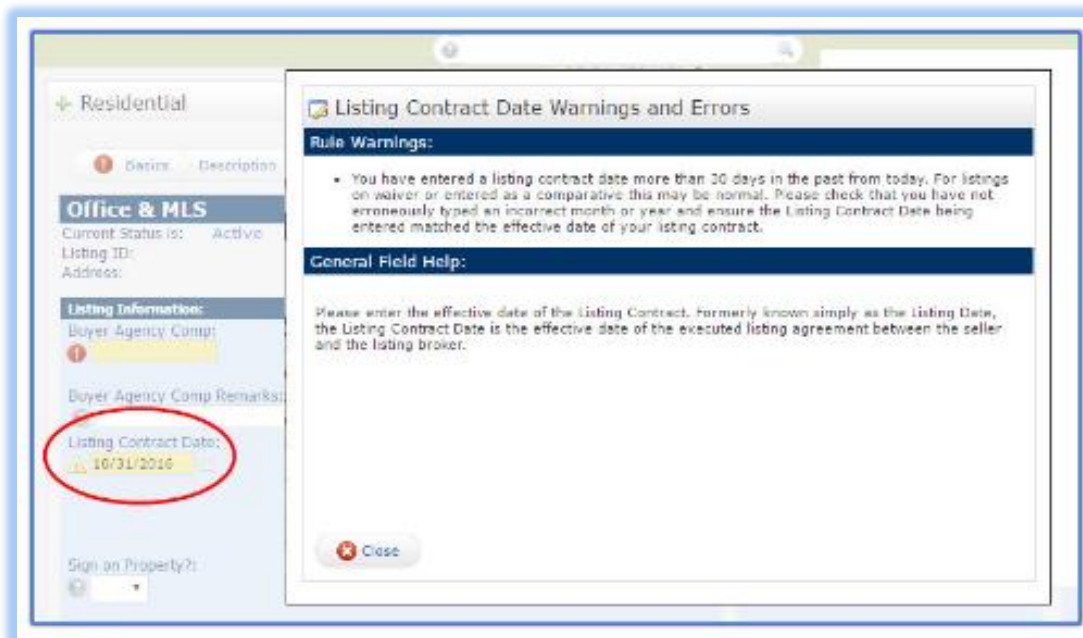
✓	Edit	Listing ID	S	Prop Type	St#	St Name	City	Area	SLC	L/C Price
✓		PW16147565	S	SFR/D	25701	Minca DR	MV	MC	STD	\$699,000
✓		QC16063542	S	CONDO/A	26358	Via Roble #28	MV	MN	STD	\$299,000
✓		QC16115315	S	SFR/D	21072	Torrey Pine LN	MV	MN	STD	\$610,000
✓		QC16078528	S	SFR/D	22212	Platino	MV	MN	STD	\$725,000
✓		QC16095470	S	CONDO/A	27465	Iris AV #141	MV	MS	NOD,SPAY	\$435,000

## NEW CRISNetMLS Matrix home page Search Widget



## Listing Contract Date Warning

A warning will appear if you enter a listing contract date more than 30 days in the past from today.



**Add Listing Agent Name and Phone to Agent Thumbnail**

54 Trabuco Creek Rd, Trabuco Canyon 92679 STATUS: Active SFR PRICE: \$250,000  
 BED / BATH: 2/2,0,0,0 YEAR BLT: 1982 (SLR) APN: PRICE PER SQFT: \$89.29  
 SQFT: 2,800 (S) LOT: 0.069/3,000 (SEE) ML#: OC16086794 ORIG \$: \$350,000  
 GARAGE: 2/Attached DOM / CDOM: 221/221 VIEW / Pvt POOL: Yes/No SALE TYPE: Standard  
 AREA: TC - Trabuco Canyon LIST: 04/25/2016 LA: Zachary Stangle, 949-547-5822

**Bath Search fields**

Full, Three Quarter, half and Quarter bath fields have been added to the Residential Detail search page.

**CRISNetMLS Customer Thumbnail display update**

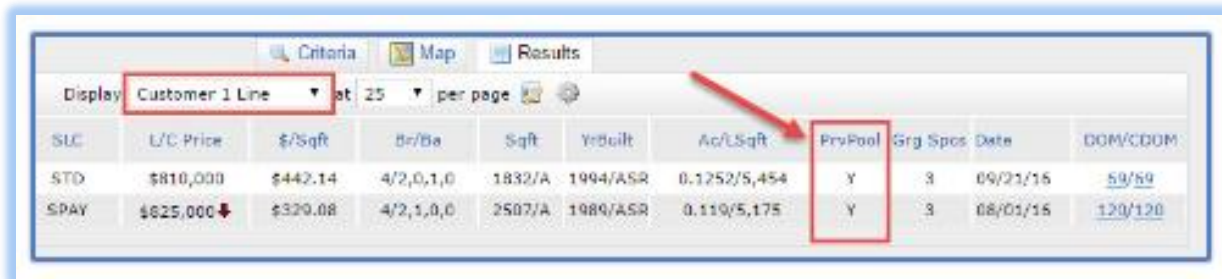
When viewing and Active listing it will show “Listed on MM/DD/YYYY”, for Sold listings it will show “Sold on MM/DD/YYYY”.

**FOR SALE** • Single Family Residence \$825,000  
 121 days on the market • Listed On 08/01/2016  
 1 beds, 3 baths • 2,567 sqft • 5,175 sqft lot • \$329.08/sqft • Built in 1989  
 WELCOME HOME!!! This Beautiful TURNKEY 2 Story Pool Home On the Border of Rancho Santa Margarita in Trabuco Canyon is Screaming Your Name! Tucked away in the Beautiful Community of Robinson Ranch, SOOO Much Love and Care was put into every detail! You will never have to leave home again with the beautiful Backyard with Gorgeous Landscape and POOL and SPA!!! This Home Has 4 Bedrooms Upstairs Including t...  
 More

**SOLD** • Condominium \$455,000 / \$405,000  
 78 days on the market • Sold On 09/15/2016  
 2 beds, 3 baths • 1,303 sqft • No lot size data • \$310.82/sqft • Built in 1992  
 Great starter home in the Montecito tract in Trabuco Canyon. Great area and nice condo with a big yard and built-in barbecue. Attached on only one side and very quiet. Two master bedrooms upstairs and a Den, which with the added closet would be a 3rd Bedroom down....  
 More



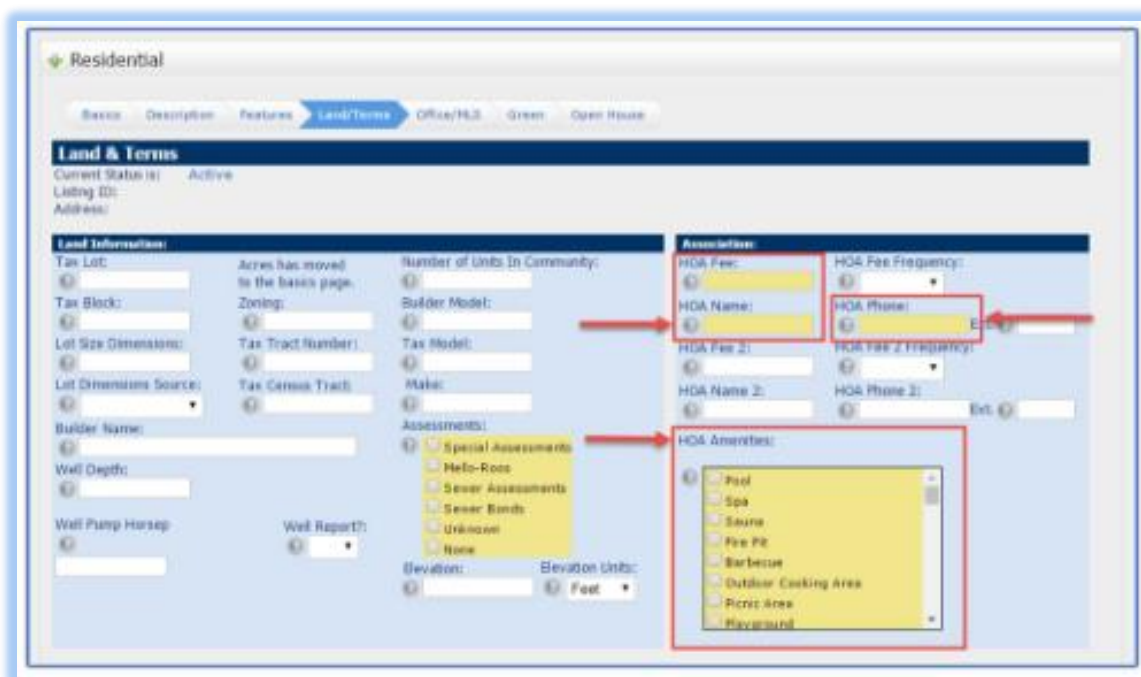
## Add Private Pool Y/N to the customer one line



S/LC	L/C Price	\$/Sqft	Br/Ba	Sqft	YrBuilt	Ac/LSqft	PrvPool	Grg Spcs	Date	DOM/CDOM
STD	\$810,000	\$442.14	4/2,0,1,0	1832/A	1994/ASR	0.1252/5,454	Y	3	09/21/16	<a href="#">59/69</a>
SPAY	\$625,000	\$320.08	4/2,1,0,0	2507/A	1980/ASR	0.110/5,175	Y	3	08/01/16	<a href="#">120/120</a>

## Field Requirement Changes for HOA

When inputting a Residential listing and you select HOA = YES, the HOA Name, HOA Phone and HOA Amenities fields become required.



Residential

Basic Description Features **Land/Terms** Office/HLS Green Open House

Land & Terms

Current Status: Active  
Listing ID:  
Address:

**Land Information:**

Tax Lot: [input] Acres has moved to the basic page.  
Tax Block: [input] Zoning: [input]  
Lot Size Dimensions: [input] Tax Tract Number: [input]  
Lot Dimensions Source: [input] Tax Census Tract: [input]  
Builder Name: [input]  
Well Depth: [input]  
Well Pump Horsep: [input] Well Report?: [input]

Number of Units In Community: [input]  
Builder Model: [input]  
Tax Model: [input]  
Make: [input]  
Assessments:  
 Special Assessments  
 Metro-Roads  
 Sewer Assessments  
 Sewer Bonds  
 Unknown  
 None  
Elevation: [input] Elevation Units: [input] Feet

**Associates:**

HOA Fee: [input] HOA Fee Frequency: [input]  
HOA Name: [input] HOA Phone: [input] Ext: [input]  
HOA Fee 2: [input] HOA Fee 2 Frequency: [input]  
HOA Name 2: [input] HOA Phone 2: [input] Ext: [input]

**HOA Amenities:**

- Pool
- Spa
- Sauna
- Fee Pt
- Barbecue
- Outdoor Cooking Area
- Picnic Area
- Playground

## Session Timeout Refresh

Prior to this CRISNetMLS Matrix update, clicking on the refresh option would take you to the CRISNetMLS Matrix home page. Beginning on December 8, 2016 the refresh function will now keep you on the screen you were working on.