



MATRIX AUTO SELL RULE INFORMATION

When changing the status of a listing to **Backup** or **Pending**, the listing agent is required to enter an Estimated Close of Escrow date. If the listing's Estimated Close of the Escrow date is not extended or if the listing's status is not updated within **5 days** of the Estimated Close of Escrow date entered, the CRISNetMLS Matrix platform's Auto Sell rule will automatically change the listing's status to **Auto Sold (S*)**. Failure to properly manage your listing's Close of Escrow date and/or listing status within **2 business days** of the Estimated Close of Escrow date could result in a listing status violation.

Auto Sell Frequently Asked Questions

Q: Do I receive a notification before my listing's status is changed to Auto Sold (S*)?

A: Courtesy notices are sent to the email address specified in your listing **3 days** prior to the **Estimated COE/End Date, the day OF field Estimated COE/End Date** and **2 days AFTER Estimated COE/End Date**.

Q: What should I do when my listing's Close of Escrow date has been delayed?

A: If your listing's Close of Escrow date has been delayed, you must manually enter the new listing date in the **Estimated COE/End Date** field in the CRISNetMLS Matrix platform within **2 business days** of the change.

Q: What should I do when my listing's status has changed?

A: If your listing's status has changed, you must manually update it in the CRISNetMLS Matrix platform within **2 business days** of the change.

Q: Why do some listings have an asterisk (*) after their status indicators:

A: Listings statuses that have not been modified before the end of the Estimated Close of Escrow date will display an asterisk (*) after the status to indicate that the listing may not contain accurate information.